



# Iowa Family Support Credential Newsletter

## Iowa Family Support Credential Annual Fees

Each program that currently holds an Iowa Family Support Credential (IFSC) or is in the process of earning a credential will receive an invoice by September 30<sup>th</sup> for IFSC Annual Fees. Programs must have their invoice paid by December 31<sup>st</sup>. Invoices not paid by January 1<sup>st</sup> will incur a late fee and will not be in good standing with IFSC until the fee is paid.





# Upcoming Webinars

Monthly IFSC webinars will take place on Thursday afternoons at 1 pm. Invitations will be emailed out and links can also be found on our IFSC Facebook Group page.

- **October 26<sup>th</sup>**
- **November 16<sup>th</sup>**
- **December 21<sup>s</sup>**
- **January 18<sup>th</sup>**





**Have you ever wondered what all those letters mean?**

## **Iowa Family Support Credential Acronyms**

**IFSC-** Iowa Family Support Credential

**IFSS-** Iowa Family Support Standards

**IFSTAN-** Iowa Family Support Technical Assistance Network

**MOU-** Memorandum of Understanding

**SEQIP-** Self Evaluation and Quality Improvement Plan

**SAM-** Self Assessment Materials

**PHI-** Protected Health Information

**STHV-** Short Term Home Visiting

**LTHV-** Long Term Home Visiting

**GBPE-** Group Based Parent Education

**HIPAA-** Health Insurance Portability and Accountability Act

**TA-** Technical Assistance

**PRR-** Peer Review Report

**CAP-** Corrective Action Plan



## IFSC Facebook Group

Have you joined yet? The IFSC Facebook group is a place to find IFSC updates and is a great way to network with other family support programs throughout the state of Iowa. If you have questions or want to learn more feel free to reach out to [IFSCprogram@Iowa.org](mailto:IFSCprogram@Iowa.org)

## IFSC Website

Did you know that important documents like the current IFSC Standards, IFSC Program Guide, IFSC definitions, applications for TA and more can be found on the IFSC website? Please refer to the website for all of IFSC resource needs. <https://Iowa.org/ifsc/>



## TA Corner



### Standard: 16

**Open, Transparent Operations:** The **organization** operates in an open and transparent manner in accordance with applicable legal requirements and uses assets exclusively and effectively to serve the purpose for which it has been created.

#### 16.01

The public has access to clear, timely, accurate information about the **organization's** programs, activities, service recipients, and finances.

**Interpretation:** Consumers of services, donors, volunteers, and public officials are among those for whom access to information should be assured. The federal form 990 filing, a vehicle to convey full descriptions of activities undertaken, is used increasingly as a source of information for consumers.

**Interpretation:** *The standard recognizes that for profit organizations are not required to disclose financial information to the public.*

#### 16.02

The **organization** eliminates internal and external barriers to achieving ethical practice throughout the **organization**, including unawareness of expectations and current information.

**Interpretation:** The organization promotes and maintains the education of the board and staff regarding ethical practice and sets expectations for operating in an open, transparent manner.

## Questions to think about:

- **How** is the public notified of the organization's programs, activities, service recipients, and finances?
- **Who** notifies the public of the organization's programs, activities, service recipients, and finances?
- **When** is the public notified?
- **How** does the organization eliminate internal and external barriers regarding ethical practices?
- **What** are the organization's ethical practices? (Is there a code of Ethics your organization follows?)
- **How** are others notified of the organization's ethical practices?
- **When** are others notified?



# WANTED

## Peer Reviewers:

### **Who is Eligible to Be a Peer Reviewer?**

Peer Reviewers must have a Bachelor's Degree or higher in Social Work, Human Services, Education or Health Related Field as well as work experience in the family support field. Peer reviewers must complete an application and peer reviewer training prior to any peer assignments. Peer reviewers cannot have any conflicts of interest with the program they are evaluating. Peer reviewers cannot offer technical assistance during the course of a peer review.

### **Who Are the IFSC Peer Reviewers?**

Peer reviewers are committed to continuous quality improvement. Peer reviewers must be knowledgeable about family support and the best practice standards, and have ability to openly, honestly, and fairly assess a program's current ability to implement standards. Peer reviewers are individuals who are comfortable with conducting interviews and documentation review that focuses on the programs' positive changes and quality improvement efforts, while also helping program's by identifying areas in need of further strengthening.

If you are interested in becoming a Peer Reviewer, contact Lisa Hilsenbeck, IFSC Coordinator, at [ifscprogram@lsiowa.org](mailto:ifscprogram@lsiowa.org) for an application.



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