

Iowa Family Support Credential Quarterly Newsletter

July 2024



Iowa
Family Support
Credential



Congratulations!

In April, Growing Strong Families in Page and Fremont Counties successfully renewed their Iowa Family Support Credential. Please join the IFSC staff in celebrating their success.



Upcoming Webinars

July 25, 2024

August 22, 2024

September 26, 2024

October 24, 2024

*Monthly IFSC Webinars are held on Thursday afternoons at 1:00.



IFSC Annual Update Form

The Iowa Family Support Credential program requires each IFSC credentialed program and every program working towards their credential to complete an annual program update form. The information gathered from this form is used to assign the program's annual IFSC fee. Programs that do not complete an update form will be assigned the same IFSC fee as the previous year. This form is due back to the [IFSC Coordinator](#) by July 31, 2024.

Invoices for IFSC Annual Fees will be sent out in September 2024. IFSC Annual Fees are due by December 31, 2024.



How do you stay current in between IFSC Renewals?

Programs have five years in between credential cycles... FIVE YEARS! That's a long time. It is easy to put your policies and procedures away once you have received your credential. We challenge you not to do that. Below are some ideas of how to keep everything IFSC up to date:

- Create calendar reminders for yourself or your staff to check the IFSC Standards for any changes.
- Attend monthly IFSC Webinars.
- Add IFSC as an agenda item to team meetings throughout the year.
- Create a spreadsheet and periodically review policies, procedures and practice to be sure it is your program's current practice.



TA Corner:

Standard 2

The organization screens families promptly and responsively to identify needs and direct family members to appropriate services. Who is responsible for screening potential program participants? (Family Support Professionals, other program staff, another agency/organization)

N/A Another organization is responsible for screening.

2.01:

Prompt, responsive screening practices:

- a) ensure equitable treatment; What does equitable treatment look like in terms of screening?
- b) give priority to urgent needs; How does a staff recognize an urgent need?

How does your program address urgent needs right away?

How does your program document the priority of urgent needs?

- c) inform families how well their requests match the organization's services; When is the family informed their needs match the organization's services? [OB]
- d) include using all available prior-screening information and does not duplicate recent screening activities; How does your program ensure that it does not duplicate recent screening activities?

What information and/or materials were available to you when you screened the family?

- e) support timely initiation of services; and The program will define "timely"

How will peer reviewers know when a family is enrolled? How is this documented?

- f) provide for placement on a waiting list; if desired. Peer Reviewers will be looking for reference to a waiting list. This allows the family the option to be placed on one if they desire services.

2.02

Families who cannot be served, or cannot be served promptly, are referred or connected to appropriate resources. How does the program determine eligibility?

What is the process when a program determines a family is **not** eligible?

N/A The organization: (1) accepts all clients, or (2) only receives clients by referral, and is required by contract to accept all referrals.





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