

Iowa Family Support Credential Quarterly Newsletter

January 2026



Iowa
Family Support
Credential



Congratulations!

In November 2025, the **Monroe County Public Health Nest** that provides services in **Monroe County** successfully achieved the Iowa Family Support Credential. Please join the IFSC staff in celebrating their success.



Upcoming Webinars

January 22, 2026

February 19, 2026

March 19, 2026

April 16, 2026

*Monthly IFSC Webinars are held on Thursday afternoons at 1:00. If there is a topic/standard you would like to see discussed, please contact your [IFSC Program Specialist](#) or the [IFSC Coordinator](#).



IFSC Annual Fees Reminder

Programs must have their IFSC Annual Fee invoice paid by December 31st. Invoices not paid by January 1st each year will incur a late fee. The fee will be based on each program's assigned tier. The fee will be 10% of their annual fee and will be charged monthly until the fee is paid. Programs may also have their Iowa Family Support Credential rescinded until the fee is paid in full. IFSC fees are used to offset program costs (monthly webinars, quarterly newsletters, etc.). Additionally, each program will receive 5 hours of Individual TA each fiscal year.



Quality Standards Workgroup Recruitment

The Quality Standards Workgroup is currently looking for new members. The Quality Standards Workgroup is responsible for reviewing the IFSC Standards annually and recommending any interim changes to them. Representation is needed from all types of programs (small programs, large programs, urban programs, and rural programs) across Iowa. Contact [Lisa Hilsenbeck](#), IFSC Coordinator, if interested.



Peer Reviewers:

Who is Eligible to Be a Peer Reviewer?

Peer Reviewers must have a bachelor's degree or higher in Social Work, Human Services, Education or Health Related Field as well as work experience in the family support field. Peer reviewers must complete an application and peer reviewer training prior to any peer assignments. Peer reviewers cannot have any conflicts of interest with the program they are evaluating. Peer reviewers cannot offer technical assistance during the course of a peer review.

Who Are the IFSC Peer Reviewers?

Peer reviewers are committed to continuous quality improvement. Peer reviewers must be knowledgeable about family support and the best practice standards, and have the ability to openly, honestly, and fairly assess a program's current ability to implement standards. Peer reviewers are individuals who are comfortable with conducting interviews and documentation review that focuses on the programs' positive changes and quality improvement efforts, while also helping program's by identifying areas in need of further strengthening.

If you are interested in becoming a Peer Reviewer, contact Lisa Hilsenbeck, IFSC Coordinator, at ifscprogram@lsiowa.org for an application.



TA Corner

What kind of Technical Assistance (TA) does the Iowa Family Support Credential provide?

- ❖ TA specific to earning/renewing the Iowa Family Support Credential
- ❖ Crosswalk between Iowa Family Support Credential Standards and HFA/PAT
- ❖ Maintaining Fidelity to HFA/PAT models
- ❖ DAISEY
- ❖ FOCUS Tool (National Certification Exam Waiver Process)
- ❖ Phones for Families (MIECHV funded programs)

*Do you have questions or need assistance? Contact the [IFSC Coordinator](#) or a [IFSC Program Specialist](#) today.



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